CENTRAL OREGON BREEZE

Announcing Updated Ticket and Pricing Structure:

Starting November 6th, 2019, we will be updating our pricing structure. It has been about 3 years since we changed our overall Ticket Structure to include Economy/Non-Refundable Tickets and Premium Tickets. These Ticket Changes allowed the Breeze to **LOWER** our most affordable ticket prices for the Economy Ticket riders (by as much as \$4 for General fair Economy riders over the previous pricing structure). The Economy end of our pricing structure has not actually gone up since 2013 (which at the time was only a \$1 increase). Unfortunately, not all things can stay the same forever and with rising costs like insurance, employment, state mandated benefits, and taxes we must slide our base rates up for the first real price increase *in over 10 years*.

We appreciate all our customers patronage and understanding that everyone is facing rising living cost (our employees included), because we are locally owned and operate (unlike those other Portland and out of state bus companies)- we are committed to our community and are working to keep prices as affordable as possible for everyone.

STARTING November 6th, 2019

Premium tickets will be remaining the same prices, with the same benefits:

- The ability to cancel and/or change your ticket outside of 24 hours prior to departure with **no fees**. Canceling or changing your ticket within the 24 hours of scheduled departure times will still incur a \$20.00 fee.
- Priority Boarding, beginning 15 minutes prior to departure times (in Bend and at Amtrak Portland)
- 2 free stowed bags and 1 carry-on bag.

Economy/Nonrefundable Tickets will have some changes:

- A small price increase of:
 - \$4 increase for General Adult fare going up from \$48 to \$52 (a 7.7% increase). \$4 and for Seniors/Military discount fare, up from \$47 to \$51 (7.85% increase).
- Economy tickets nonrefundable for any reason.
- Economy Nonrefundable tickets still Cost \$20.00 to change the date of the ticket